



AESA 32ND ANNUAL CONFERENCE

From Hope to Change: Equity, Inclusion and Social Justice

The Metric of Urgency: The Best Metric to Prioritize Your Work. Pre-Conference - November 29, 2017

**Does your ESA struggle to prioritize work?
Do you work on projects but see little change?
Do you know which data really matter?**



The Rendement Group will introduce you to an ESA tested method called The Metric of Urgency Way[®], a systematic approach to achieve breakthrough change. The objective is to prioritize work by aligning business strategy with the vital few projects using key metrics. Explore the 7 components of the MoU Way through a case study containing live exercises. Learn how to use the Metric of Urgency Scorecard to evaluate ways to improve your operations. Leave the workshop with tools you can use immediately. This workshop is highly interactive and will be co-facilitated by Southeast Minnesota Service Cooperative and Edwin Boon and Mike Gratz of the Rendement Group.

The Metric of Urgency Way or MoU (based on the principles of Lean Six Sigma) moves organizations from the widely accepted but ad hoc practice of executing too many projects and achieving low impact into a systematic process of executing on the vital few projects that will deliver breakthrough change expressed in terms of process performance and financial results that clearly help the organization overcome any strategic challenge. MoU links strategic needs to operational execution via key metrics with the purpose of delivering meaningful impact. MoU can be integrated into any performance excellence framework. The key to MoU is to identify a key leading process indicator called the Metric of Urgency[®] that can truly transform your organization by creating alignment between strategic challenges and the vital few projects that matter.

Participants will learn how to select the key metrics that deliver change that matters. Explore problem statements, leading and lagging metrics and how your ESA can stay focused on the vital few projects. This training will use simulation and facilitated exercises to allow participants to apply the tools taught as part of the day.



**Southeast
Service
Cooperative**



Presented by Southeast Service Cooperative (ESA in Rochester, MN) and Rendement Group.